Preston Kent

https://pjk-code.github.io/academic-portfolio/

PROFESSIONAL PROFILE

I am a dedicated Software Engineering student with comprehensive project management and information technology experience. Proactive mindset in implementing updates and solutions. Adept at troubleshooting technical issues resulting in quick resolutions and communicating effectively in all situations. Proficient in Python, Java, and SQL programming and skilled in performing necessary maintenance to client and server-side issues.

CERTIFICATIONS AND SKILLS

- Google IT Support — Date Accredited: November 2023
- AWS Certified Cloud Practitioner — Date Accredited: November 2024

Languages, Frameworks and Applications: SQL, Python, HTML, CSS, JavaScript, Java, Spring Boot, Git, Angular

Skills: Windows, iOS, Project Management, Troubleshooting, Customer Service, System Analysis, Device Troubleshooting, UI/UX Design, MS Excel, Data Structures, Relational Databases, Debugging, Time Management

PROFESSIONAL EXPERIENCE

Solar Project Coordinator - *Lumio* | Lehi, UT, USA — February 2021 – June 2023

Ensured the constant flow and operation of solar installation, proposed client solar configuration to sales team, and handled customer legal documents, including titles, city forms, and solar panel CADs. Grew and maintained favorable relationships with finance lenders to expedite solar project approval.

- Monitored multiple finance lender's solar projects and installations to ensure maximum availability, performance and response rates.
- Diagnosed and provided root cause analysis for financial funding, installation, sales representative, and corporate issues.
- Evaluated and analyzed systems and metrics to provide recommendations for service improvements between solar sales representatives and project managers.
- Assisted in coordinating the design, implementation, operation, and maintenance of the project management department during company merger and restructuring.

Electronics Specialist - *Target* **|** Sandy, UT, USA — August 2020 – February 2021

Completed item stock performance trend analysis and managed item capacity. Proposed client device configuration and implemented technical solutions to enhance and troubleshoot client's issues.

- Performed duties as a member of the electronic floor team and coordinated with company security to proactively prevent theft and misuse of company goods.
- Managed extensive electronic item storage space for company stock and online systems.
- Helped troubleshoot and worked with customer's faulty devices such as desktop and laptop computers, cellphones, televisions and monitors, etc.
- Researched, responded to and resolved escalated issues/problems.

EDUCATION

Bachelor of Science in Software Engineering — Fall of 2023 to Spring of 2026 *Western Governors University* | Salt Lake City, UT

- Studies focus on Software Engineering Foundations, Scripting and Programming, Web Development and Software Quality Assurance
- Courses include Network Security Foundations, Data Management, Programming in Python, Cloud Foundations, and Java Frameworks, UX/UI Design, Backend Programming